**Job Description**

**Streetscene Operative**

**Level: 3**

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| **Responsible To:**  | **Responsible For:** |
| Streetscene Team Leader  | NA |

**About the job:**

To carry out various Streetscene activities as part of a team within a designated area of the Borough. To ensure all works carried out, are to specific service levels/standards. To assist actively, the service in delivering the Council’s cooperate aims and priorities, with particular emphasis on providing an excellent service and maintaining a clean, green and safe environment.

**Role:**

To work alone or with a team daily on various Streetscene and Grounds Maintenance functions in an area set within the boundaries of South Ribble, to a standard specified by the Council

To actively participate and encourage team working on all scheduled and reactive works, to be flexible ensuring resources available, are always used effectively and efficiently.

To maintain the council’s vehicles and plant in a clean and tidy condition. To use vehicles and plant in a safe and responsible manner in accordance with statutory/corporate guidelines, ensuring checks are carried out as required and defects reported using the appropriate procedures.

To attend service meetings, training sessions and working groups, to use the skills and knowledge gained to actively deliver, and promote, the services provided by the section/council.

To assist in producing quotations on various works carried out by the sections operational staff or appointed contractors.

To promote and comply with South Ribble Borough Council’s obligations under the Equality Act 2010 and Health & Safety, both in the delivery of service and the treatment of others.

To actively support the Council’s enforcement activities and corporate objectives in line with current, and new, legislation introduced by the Council, Central Government and other associated bodies.

To fully engage with, and promote, the Council’s vision and corporate objectives, to assist in the development and delivery of the service plan.

To always be helpful and courteous when dealing with the general public, businesses and other associated bodies.

To carry out any other duties which are consistent with the nature, responsibilities and grading of the post.

**Responsibilities:**

**Team:**

* You will work with your colleagues to prioritise team objectives over individual objectives.
* You will always support and respect your colleagues**.**
* You will work together to share knowledge and experiences to improve your service.
* You will participate in development activities as required.

**Corporate:**

* You will carry out your duties and responsibilities in line with the Health & Safety Policy and associated legislation.
* You will actively engage with customer care, value for money and performance management.
* Your duties will be carried out in line with our equality scheme.
* You will always be compliant with GDPR and data protection legislation.
* You will constructively participate in communication and promotional activities.

**Organisational:**

* You will be prepared to take on responsibilities and projects that may be outside of your normal work area but are relevant to your role.
* You will support an inclusive culture which provides opportunities for everyone to participate and progress.
* You will support effective relationships across all Directorates, with stakeholders and external partners to ensure the Council’s priorities and objectives are met.
* You will positively always promote and represent the Council.

**What the successful candidate will have:**

**Qualifications**

* Valid and current drivers licence

**Experience**

* Experience of working in a team in a service delivery environment
* Experience in working in an outdoor environment.

**Knowledge**

* A good knowledge and understanding of the use of various types of plant and equipment.

**Skills & Abilities**

* Ability to work under pressure with minimum supervision either alone or with other team members
* Ability to work within a team environment, encouraging and directing others as required, displaying a positive attitude at all times.
* Ability to communicate both verbally and in writing with members of the public, suppliers, colleagues and partners
* Be highly motivated and committed to learning and continuous improvement
* To have an awareness of exceptional customer care
* Be willing to work outside normal working hours as required.

**You will play a key part in our organisational culture:**

**FORWARD THINKING** – Plans and prioritises effectively deciding what to do and what not to do

**RESPECT** – Is visible and approachable with colleagues

**PROFESSIONAL** – Demonstrates an awareness of the political context in which decisions are made

**PRIDE** – Creates a positive and upbeat culture amongst colleagues

**ONE TEAM, ONE COUNCIL** – Builds effective relationships outside their immediate team