**Job Description**

**Community Connector**

**Level 6 £28,624 - £30,060**

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| **Responsible To:**  | **Responsible For:** |
| Social Prescribing Manager | NA |

**About the job:**

You will work with individuals providing early intervention support, playing a key role in triaging, assessing and signposting referrals from Lancashire County Council’s Adult Social Care team. The aim of the role is to work alongside South Ribble’s Social Prescribing Team to support the prevention, reduction or delay the need for social care support. You’ll take a person-centred approach in this role, focusing on what matters to them, and providing support to access community support, statutory services and to build resilience and improve wellbeing.

**Role:**

* You will prioritise and assess referrals to the service, providing signposting support where needed and working alongside the council’s own Social Prescribing Link Workers.
* You will support individuals to improve their mental, physical, and social health, wellbeing and resilience, resulting in a reduced need for accessing adult social care.
* You will develop trusting relationships by giving people time and focus on ‘what matters to me’ to enable them to take control of their wellbeing, live independently and improve their health outcomes by introducing or reconnecting people to community groups and statutory services.
* You will maintain an accessible resource of local and national support resources, and their referral pathways.
* Support with the delivery of the Social Prescribing Team’s outreach work. Working in collaboration with local partners and services, you will support the Senior Social Prescribing Link worker with the delivery of existing drop-in sessions, and support with identifying new opportunities to expand on the provision offered in South Ribble.
* Utilise relevant assessment tools to identify individuals’ needs, strengths, motivations and assets and to track the improvements in their wellbeing following the agreed interventions and support.
* Work with local VCSE organisations, the wider integrated community wellbeing service and other relevant public services to support the efficient functioning of multi-agency work and referrals, helping to build knowledge and understanding of the range of services available in the community, including how and when patients can access them.
* Work within the established processes and procedures to ensure that you have a strong awareness and understanding of when it is appropriate or necessary to refer people back to other health professionals/agencies, when what the person needs is beyond the scope of the Social Prescribing Link Worker role.

**Responsibilities:**

**Team:**

* You will work with your colleagues to prioritise team objectives over individual objectives.
* You will support and respect your colleagues at all times**.**
* You will work together to share knowledge and experiences to improve your service.
* You will participate in development activities as required.

**Corporate:**

* You will carry out your duties and responsibilities in line with the Health & Safety Policy and associated legislation.
* You will actively engage with customer care, value for money and performance management.
* Your duties will be carried out in line with our equality scheme.
* You will be compliant at all times with GDPR and data protection legislation.
* You will constructively participate in communication and promotional activities.

**Organisational:**

* You will be prepared to take on responsibilities and projects that may be outside of your normal work area but are relevant to your role.
* You will support an inclusive culture which provides opportunities for everyone to participate and progress.
* You will support effective relationships across all Directorates, with stakeholders and external partners to ensure the Council’s priorities and objectives are met.
* You will positively promote and represent the Council at all times.

**You will play a key part in our organisational culture:**

* **Customer Focused -** We listen to our communities, keeping them informed about the things that matter most to them and providing a professional and responsive service
* **Forward Thinking -** We solve difficult problems by being adaptable, resilient, and innovative
* **Working Together -** We are focused on achieving our collective goals as an organisation and we support our colleagues to deliver excellent services
* **Making a Difference -** We make a positive difference for our communities by being helpful and going the extra mile

**Delivering Quality Services -** We strive for quality in everything we do, making sure the people of Chorley and South Ribble get the best outcome

**What the successful candidate will have:**

**Qualifications**

* A good standard of numeracy and literacy demonstrated through either qualification or previous experience
* Evidence of continuing professional development
* Relevant qualification in health coaching, social care or community development (desirable)

**Experience**

* Experience of working with disadvantaged, vulnerable or excluded groups and families to strengthen their social determinants
* Experience of working in partnership with other agencies including coordinating, signposting and integration
* Experience of working with people and families who are experiencing complex social and emotional circumstances
* Experience of building and maintaining relationships with external agencies and stakeholders

**Knowledge**

* Understanding of challenges faced by people living in areas of deprivation in relation to living well
* Strong knowledge of public and voluntary services, their role and structures

**Skills & Abilities**

* Excellent communication and presentation skills both verbal and written
* Excellent IT skills
* Work across teams in a positive and constructive manner to achieve results
* Excellent planning and organisation skills
* Health and motivational coaching skills (desirable)